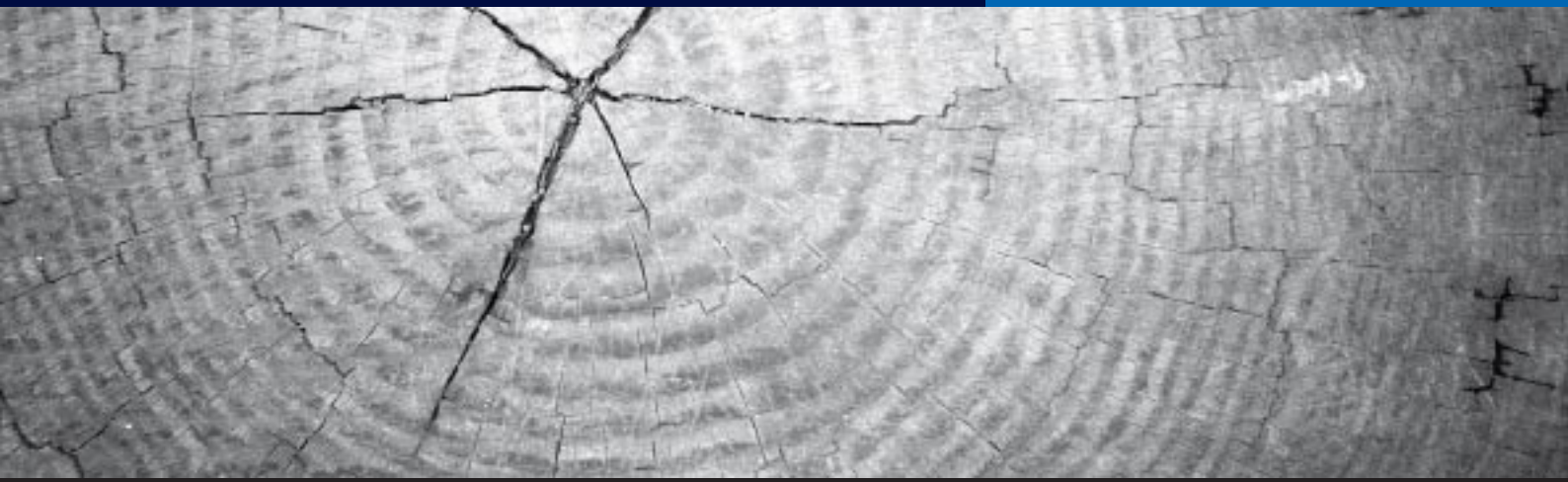


# Financial Directions NQ

advice - choice - direction



## Financial advice for you

No matter what you want out of life, Financial Directions NQ can help you get there.

## Our business

Financial Directions NQ has been helping clients meet their financial goals since 1982. Formally 3 separate practices, we joined forces and changed our name to Financial Directions NQ. In 2009 we relocated to our new modern premises on Charters Towers Road to better meet our clients' needs.

With over 91 years combined experience in the Financial Services Industry our qualified financial advisers are well placed to assist you with a comprehensive range of financial planning strategies.

## Our promise

At Financial Directions NQ, our aim is to help you achieve financial success and peace of mind by providing you with a personalised financial strategy. We strive to provide you with a plan that will create and protect your wealth over the long term, while dealing with your day to day financial needs and challenges.

We are committed to client service excellence and ongoing adviser education. All of our advisers are qualified, financial experts with the necessary experience to ensure the best financial outcome for you. Our quality financial advice puts you in control.

## How we can help you

Whether it's to address a specific financial concern or to achieve your ambitions, we can help in areas such as:

- Guidance on budgeting and goal setting
- Savings and wealth creation strategies
- Superannuation planning
- Retirement planning
- Investment planning
- Self managed super
- Capital protection strategies
- Centrelink advice and calculations
- Risk and insurance analysis
- Business succession planning
- Estate planning considerations
- Salary packaging advice



# Our financial advice process

We look at your entire financial position, your needs and what you want to achieve in life before helping you plan how to get there. Then we guide you through a simple step-by-step process to create a financial plan just for you.

## Understanding your goals

At our first meeting we will discuss your current situation and life goals to understand how financial advice can benefit you.

## Considering the opportunities & risks

After understanding your circumstances, goals and attitude to risk, we will investigate the range of financial options available to help you reach your goals.

## Building your financial strategy

Based on our discussions and research we will present you with a customised financial plan that is written in plain English, which will set you on the path to where you want to be.

## Bringing your plans to life

We will work closely with you to implement your financial strategy step-by-step, so you can have as much control as you like, know where your money is going and why.

## Staying on track with regular advice

Your strategies will be reviewed annually and you will benefit from our ongoing support and advice. We will stay in touch, ensuring your plan stays up to date as your life changes.

## Our ongoing commitment

It's difficult to predict if and when things may change, and even harder to keep up with frequently changing legislation and its implications. We provide ongoing advice and management of your strategy, including regular performance reporting, communication about investment markets and maintenance of your investment portfolio and insurance coverage.

## Our door is always open

You can contact us at any time, particularly if things change. Our team is always available to talk with you.

## Our people

Our advisers are fully qualified experts in personal insurance and financial strategies. We are committed to ongoing professional development and education to give you the most up to date technical knowledge and advice, specific to your needs. Our experience and specialist knowledge helps you make sense of all your options, so you can choose the best solution.


We observe a strict and comprehensive Code of Professional Conduct, and are subject to stringent compliance and audit guidelines.

## Our partner Charter Financial Planning

We are licensed under Charter Financial Planning, an Australian Financial Services Licensee and part of the AMP Group. Charter Financial Planning partners with more than 180 financial advice businesses nationwide, and we access some of their services, including:

- a dedicated team of financial researchers that provide ongoing analysis of legislative and technical issues in relation to investment, superannuation, taxation, social security and estate planning
- state of the art financial planning technology that evaluates strategy alternatives to assess how each will achieve your financial objectives, and
- a list of more than 350 products from over 40 fund managers and 10 insurance companies that have been carefully selected based on the potential of the products to deliver their stated outcomes and meet your needs.

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Certified Quality Advice Practice  We are a Certified Quality Advice Practice, awarded by Charter Financial Planning. Certification is based on our industry qualifications, demonstrated best practice operations and proven success in meeting the financial planning needs of clients.

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